

Terms and Guidelines

Raffle: **"Travel and win with AEROBELL AIRLINES"**

Raffle owner: **Heliservicios Aerobell, S.A. cédula jurídica: 3-101-83349.**

CLAUSES:

FIRST:

The present guidelines, will establish the terms of the raffle, such as the requirements to participate, the mechanics of the raffle, the detail of the draw, and issuance of the prize.

All participants must comply with the requirements set forth in these guidelines in order to participate in the raffle:

- Only direct customers who purchase their tickets for flights under Aerobell Airlines' itinerary in our administrative offices, call center, or website; whether national, resident, or foreign, physical and legal persons are eligible.
- Likewise, travel agencies, corporate clients, Rent a Cars, and hotels that purchase airline tickets for their clients on local flights under itinerary of AEROBELL AIRLINES, can also participate. In such case, the user of the ticket will not have the right to participate in the raffle, only the beneficiary of the ticket may use it, regularly, without any limitation. The travel agency, corporate client, Rent a Car, or hotel will determine in the respective ticket registration form who the beneficiary of the raffle will be, being either the travel agency, Rent a Car, hotel, or the person designated by said company in the respective form, where it would be established, not obligatorily, the name of the beneficiary of the raffle.
- The raffle does not apply for charter flights, nor does it apply for any flight outside the Aerobell Airlines itinerary, and/or not originated by the owner of the raffle.
- For each ticket purchase on a regular itinerary, a unique ticket number will be generated to participate in the *Travel and win with AEROBELL AIRLINES* raffle.
- The raffle applies only to customers who have purchased their ticket and flown between the 00:00 hours of December 17th, 2018, until the 18:00 hours of November 30th, 2019.
- The payment of the ticket can be made in cash, by credit/debit card, or by electronic transfer duly accredited.
- Tickets purchased by credit will be eligible to participate in the raffle once they are paid in full.
- Participation for the raffle will not be allowed to minors, canceled reservations, courtesy tickets, unused tickets, and all employees of the companies that form part of the Aerobell Group and its subsidiaries.
- The raffle is for a limited time, beginning at 00:00 hours on December 17th, 2018, and ending at 18:00 hours on November 30th, 2019.
- The purchase of the ticket can be made either in colones as in US dollars, according to the exchange rate at the moment of the transaction; and it can be done locally or internationally.

- Partial or shared participation rights will not be assigned, and rights to participate may not be transferred.
- To be the beneficiary of the prize of the raffle no other conditions than those already established in these Terms and Guidelines will be demanded. The conditions established are: to have the register of the unique ticket number, reservation code (PNR), paid ticket, having flown, and the legal identity document.
- By participating, each contestant expressly declares to know the conditions of participation, as well as the obligations and responsibilities established in these Terms and Guidelines.
- By having participated the winner will comply with AEROBELL GROUP companies to use their image for advertising purposes, to announce the winner of the raffle.

SECOND:

The mechanics of participation for the raffle are the following:

- AEROBELL AIRLINES has and controls a software that will automatically assigns one electronic confirmation for each registration of your unique ticket number during the validity of the raffle according to the Terms and Guidelines here stipulated. This only when you have successfully entered your information on the website www.aerobell.com, by clicking on the button with the word *RAFFLE*, where you must register the unique ticket number, reservation code (PNR), and personal information to participate. The personal information the system requests will be: your full name, identification number, telephone number, and email address. For purchases made by travel agencies, corporate clients, Rent a Cars, and hotels, the beneficiary will be decided at the companies' discretion and will be registered on the website www.aerobell.com, where, non-obligatorily, they will be able to include their beneficiary that could be a participant of the raffle, for which the respective form must include the name of the selling agent and his identification number, who would be the only beneficiary of the raffle in case of winning the prize.
- Once the registration is complete, the system's software will assign the participant one electronic confirmation according to the Terms set. You will receive an email, which should not be answered, validating the registration. You will receive the validation in the following 10 calendar days after registration. In case it is not valid, you will receive an email so that you can enter the information again and complete the registration successfully.
- Until the aforementioned registration is successfully completed, the system will not assign any electronic confirmation.
- Confirmations will be accumulated for as many transactions that have been successfully registered in the system as indicated in these regulations.
- Each purchase of a ticket will generate an independent participation, you cannot add up multiple ticket transactions.
- When purchases are made through credit/debit card payment, any reversed, rejected, as



well as fraudulent transactions will cause the participant to lose the electronic confirmation corresponding to the aforementioned charges.

- The winner of the raffle will be notified by telephone and by email within five business days from the end of the raffle. In addition to this, the name of the winner will be published on the website www.aerobell.com and on all of the company's digital platforms.
- The choosing of the winning confirmation will be made electronically and in the presence of a Public Notary that will ensure the transparency of the assignment on December 16th, 2019 at 14:00 hours in the hangar #17 of the Tobias Bolaños International Airport, in Pavas, San José, Costa Rica.
- The winner of the raffle will have until January 16th, 2020, to present themselves in the hangar #17 of the Tobias Bolaños International Airport, in Pavas, San José, Costa Rica, to claim the prize, otherwise his right will expire.
- If the winner does not present themselves in time and form to claim their prize, it will be raffled again amongst all those who participated in the previous draw, and so on until the lucky winner claims the prize.
- If the winner were a legal entity, such must be represented according to the rules of the common law applicable for that purpose.
- The prize will only be issued directly to the winner of the raffle and not through any proxy or representative.
- In no way can the favored person transfer or sell his prize, either partially or totally. The right of the prize and the prize itself isn't transferable, negotiable, nor can it be traded or exchanged for cash, either partially or totally.

THIRD:

The Prize of the present raffle consists of:

Included:

- A manual Toyota vehicle, hatchback 4 doors, metallic gray, year 2018, distributed by the local company Purdy Motors, S.A.
- The vehicle will have basic factory equipment, as sold and delivered by Purdy Motors, S.A.
- The vehicle will be delivered registered in the National Registry of Costa Rica in the name of the winner of the prize, with its corresponding right of circulation for the year 2020, and its technical revision up to date.
- During the registration process, the vehicle may circulate with the temporary license plate of the Seller Agent that was supplied by Purdy Motors, S.A.

NOT included:

- The choice of the vehicle's color. Color will be metallic gray.
- Gasoline, insurance, or vehicle maintenance.
- Extras of any kind.





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- Any entry that is not expressly indicated within what covers the prize of this raffle. The regulations of this raffle will be published on the website www.aerobell.com. For more information or inquiries, you can contact promociones@aerobell.com. For your safety and protection, please do not include your credit/debit card information in any correspondence.

END OF TERMS.

